



Villa Quina

www.algarvevillarentals.co.uk

0044 7905 745552

Villa Susana



TERMS AND CONDITIONS OF RENTAL

- * **ARRIVAL & DEPARTURE** - Check-in time is not before 16:00 and checkout is no later than 10:00. No early check-in or late checkout please as our team must be allowed to clean and prepare the Villa for your stay and for those guests arriving after you depart.
- * **ACCESS TO PROPERTY DURING YOUR STAY** – Our House Keepers must be allowed access to the property during your stay. They are required by us as owners to visit and undertake their duties during your stay, please do not ask that they not attend – if you do not wish to have our House Keepers attend during your stay, please do not make a booking
- * **SMOKING** - This is a **NON SMOKING** property – if it is found that there has been smoking in the property, the owners will retain the total of the €100 damage deposit
- * **PETS** – accompanying pets are not permitted.
- * **PAYMENT** – An advance payment equal to 20% of the rental rate is required upon booking. The advance payment will be applied toward the rent. The advance payment is not a security deposit. The balance of rent is due forty-two (42) days before your arrival date.
- * **CANCELLATIONS** – A minimum forty-two (42) day notice is required for cancellation. Cancellations that are made more than forty-two (42) days prior to the arrival date will incur no penalty. Cancellations or changes that result in a shortened stay, that are made within forty-two (42) days of the arrival date, forfeit the reservation deposit. Early departure does not warrant any refund of rent.
- * **MAXIMUM OCCUPANCY** – The maximum number of guests is limited to – Villa Quina nine (9) persons (plus up to 2 babies using cots) and Villa Susana six (6) persons (plus up to 2 babies using cots). If you have booked for fewer than nine (Quina) or six (Susana) persons, and your price has been calculated on this basis, should you bring more than the number of people booked, you will be invoiced for the additional occupation at the prevailing rates. We also reserve the right to withhold repayment of the damage deposit pending full payment should this situation arise
- * **INCLUSIVE FEES** – Rates include linen & towels. Please take your own beach towels as we ask you not to use the villa linen and towels for beach activities. We do not permit villa towels or linens to be taken from the property.
- * **RATE CHANGES** – Rates subject to change without notice, this will not affect any bookings prior to the rate change.
- * **FALSIFIED BOOKINGS** – Any booking obtained under false pretence will be subject to forfeiture of advance payment, deposit and/or rental money, and the party will not be permitted to check in.
- * **PARKING** – Private parking is available at the villa
- * **WI-FI** – We cannot guarantee availability or speed of internet access and are not responsible for failure of utilities outside our control, or guest user error. The inaccessibility of wi-fi will not invalidate the rental agreement.
- * **FIREPLACE** – Please do not throw any paper or other combustible materials in the fireplace. The fireplace is turned off from April 15-September 15; it is non-operational during this time of the year.
- * **DO NOT FLUSH** anything other than toilet paper. No feminine products/nappies should be flushed at any time. If it is found that feminine products/nappies have been flushed and clog the septic system, you could be charged damages of up to two hundred Euros (€200).
- * **TRAVEL INSURANCE** - We recommend you take out travel insurance for your trip.
- * **PROPERTY** - If the Property becomes unavailable for your occupancy due to unforeseen circumstances (eg. fire, storm, damage) then we will inform you immediately and any monies paid will be refunded in full. In such a situation we cannot be held liable for any costs over and above any deposit or rent which may be incurred due to such an occurrence.
- * **HOUSEKEEPING** – Our Housekeepers do not provide a private ‘maid’ service during your stay, they will change linen and towels for you, and conduct a general clean but they are not required to wash up or clean up in cases where the Villa is in a state of general untidiness. We reserve the right to withdraw housekeeping services during your stay if the Villa is in an unfit state whereby our Housekeepers cannot conduct their normal duties, in which case this will be reported to the House Manager immediately.
- * **WRITTEN EXCEPTIONS** – Any exceptions to the above mentioned policies must be approved in writing in advance.